



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

17th November 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/10/38.

You requested the following information:

How many mental health related (e.g. categories such as psychiatric, abnormal behaviour, suicide attempt, self harm, etc) call outs have you received over the last five calendar years (2012, 2013, 2014, 2014, January 1st – September 30th 2016)?

Please see the attached spreadsheets which show the number of responses to incidents which have been triaged with the problem nature of 'mental health' or 'mental health issues'. However I must make you aware that these figures are based on the information provided by the caller during the 999 call and this may be different to what the ambulance crews find when they reach the patient.

Please give the breakdown per year and figures per county that the service covers.

Please see this information broken down into areas on the attached spreadsheets together with the total number of emergency responses made during the same period in the same areas based on the 22 Clinical Commissioning Groups we cover.

These figures do not include the Trust's Hear & Treat activity. These are not responses although they are considered an intervention and amount to approximately 10% the Trusts overall activity.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes

East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust